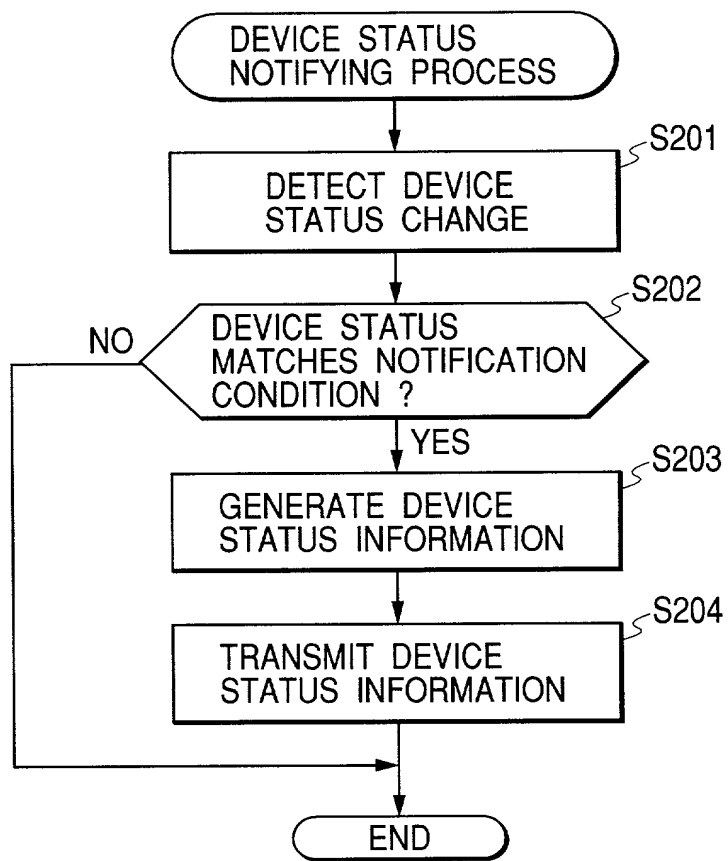




*FIG. 2*

**FIG. 3**

STATUS CHANGE NOTIFICATION TYPE
STATUS CODE
ERROR COUNT
LINE STATUS
RESERVATION AREA
RESERVATION AREA
PANEL MESSAGE CHARACTER STRING LENGTH
PANEL MESSAGE CHARACTER STRING
.....
PANEL MESSAGE CHARACTER STRING

**FIG. 4**

0×02
40309
1
0
0
0
14
"OIL PUMP"
"E9"
"OUT OF"
"ORDER"

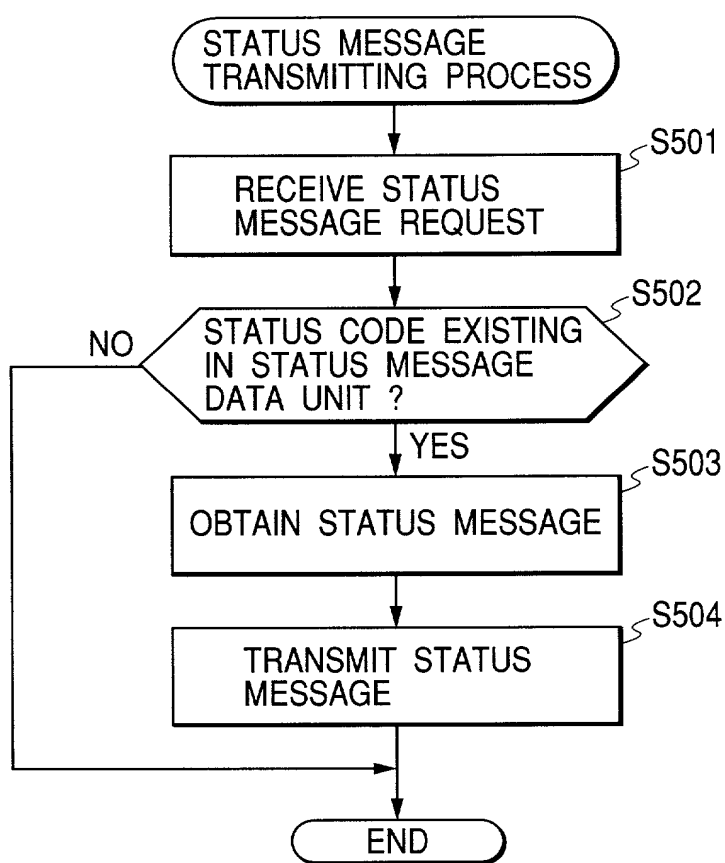
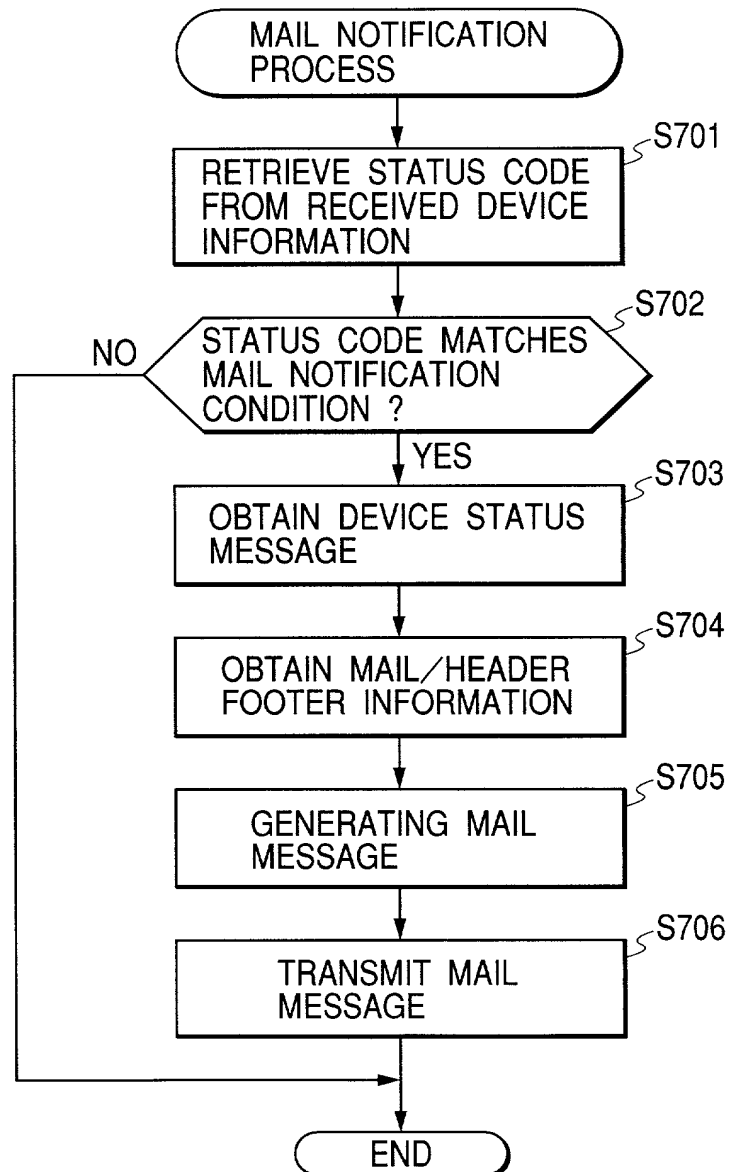
*FIG. 5*

FIG. 6

STATUS CODE	STATUS MESSAGE	STATUS DETAIL MESSAGE
15000	Toner is running short	Take out the toner cartridge, slowly shake it five or six times, and reset it. If the message still appears, set a new toner cartridge.
40300	The drum cartridge needs an exchange	Please the online key, continue the printing process, and then set a new drum cartridge
40301	The toner collection container has become full	Set a new toner collection container, and press the online key
40302	No drum cartridge is set	Set a drum cartridge, and press the online key
40304	The fixing silicon oil is running short	Set a new silicon oil bottle, and press the online key
40305	The fixing unit needs an exchange	Contact the shop you bought the product, and ask them to set a new fixing unit
40306	The silicon oil has run out	Set a new silicon oil bottle, and press the online key
40307	The fixing unit needs an exchange	Contact the shop you bought the product, and ask them to set a new fixing unit
40308	No fixing unit is set	Correctly set a fixing unit, and press the online key
40309	The silicon oil pump is out of order	Contact the shop you bought the product, and ask them to repair it
40310	The optional paper feed cassette is not correctly set	Correctly set the paper feed cassette
40311	The cover of the optional paper feed cassette is open	Close the cover of the paper feed cassette and press the online key

**FIG. 7**

*FIG. 8*

DEVICE ERROR TYPE	STATUS CODE
OPERATOR CALL	40***,41***,42***,43***,44***
SERVICE CALL	50000

*FIG. 9*

TYPE OF EXPENDABLES	STATUS CODE
TONER	1500x,40501,40503,40505,40507,40509,40513 40515,40517,40519
STAPLE	15050,4013x
PHOTOSENSITIVE DRUM	15100,15101,15110,15111,40300,40320,40321
FIXING OIL	15104,40304,40306
FIXING UNIT	15105,40307
ITB UNIT	15700
DRUM CLEANER	40301
FIXING WEB	40305

**FIG. 10****[DEVICE ERROR NOTIFICATION]**

1002 FROM: "Development Unit Color PRINTER" <00:00:85:04:67:89>  
1003 TO: prt-admin@100.ca.co.jp  
1004 SUBJECT: [DEVICE ERROR] (40309)  
1005 REPLAY-TO: net-prt-admin@bar.ca.co.jp  
MINE-VERSION: 1.0  
COTANT-TYPE: TEXT/PLAIN; CHARSET=ISO-2022-JP

1007 Error has occurred

1008 { Silicon oil pump is out of order  
Contact shop at which you bought the the pump, and ask for repair.

1010 { Product name: L-2260.  
PAGE COUNT: 000506

1011 { Installation Place: ox building 3F, Sales Section 3  
Contact: System Monitor Section in System Information Department

1001  
1006  
1009



## FIG. 11

[EXPENDABLES EXCHANGE REQUEST NOTIFICATION]

FROM: "EIGYOU3KA" <00:00:85:04:67:89>  
TO: prt-admin@100.ca.co.jp  
SUBJECT: [DEVICE ERROR] (15000)  
REPLAY-TO: prt-support@bar.ca.co.jp  
MIME-VERSION: 1.0  
CONTENT-TYPE: TEXT/PLAIN; CHARSET=ISO-2022-JP

An expendables exchange request has been issued

Toner is running short

Take out the toner cartridge, slowly shake it 5 or 6 times, and reset it.  
If the message still appears, set a new toner cartridge.

---

Product Name: L-950.

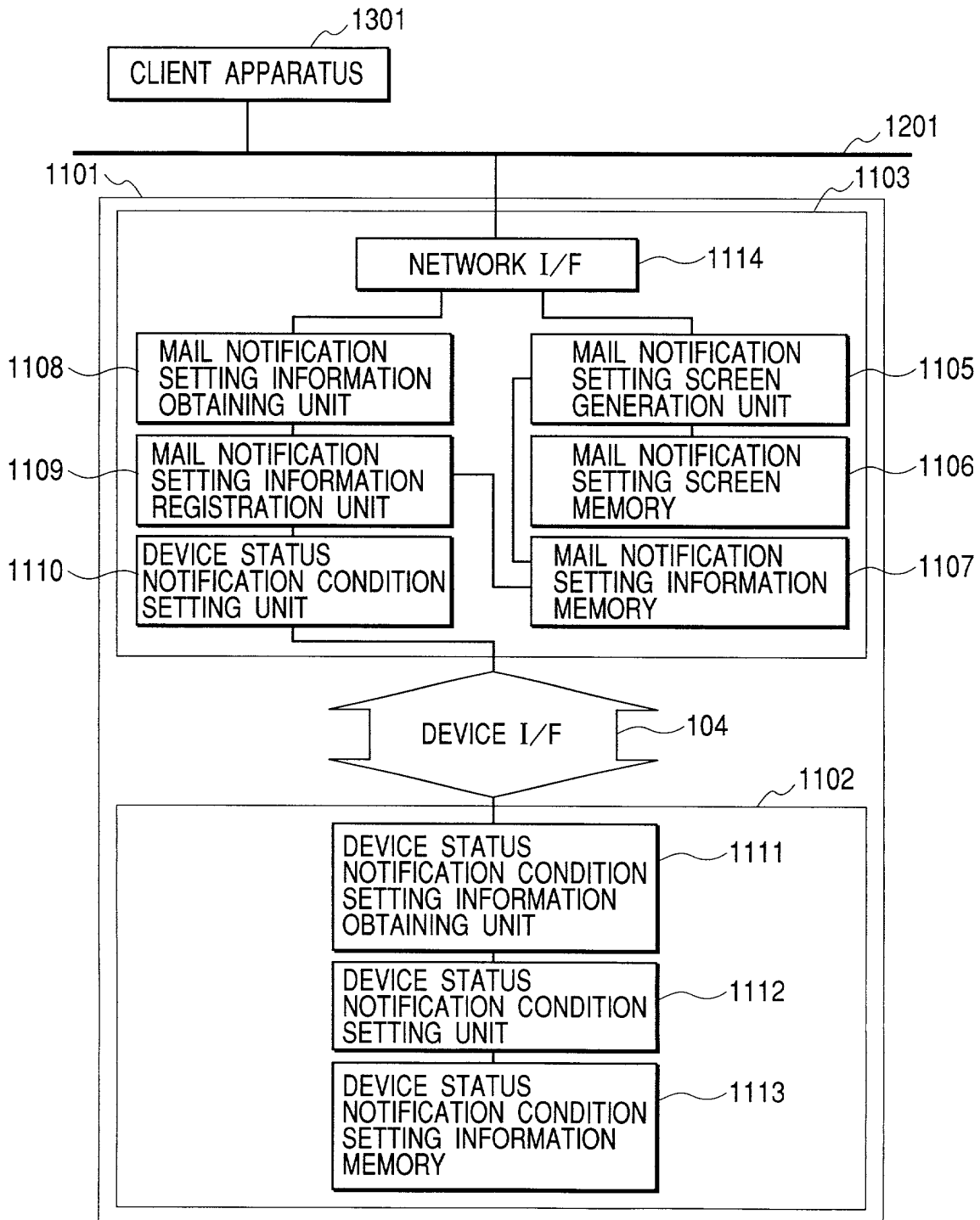
PAGE COUNT: 001234

Installation Place: OX BUILDING 3F, Sales Section 3

Contact: Fixtures Subsection in General Affairs Section

Kensuke Sasaki FAX 03-XXXX-XXXX

FIG. 12



**FIG. 13**

Changing Electronic Mail Notification

Setting are changed as follows OK Cancel

Number of Retransmitting Operations:  Times(0-5)  
Retransmission Intervals:  Minutes(1-60)

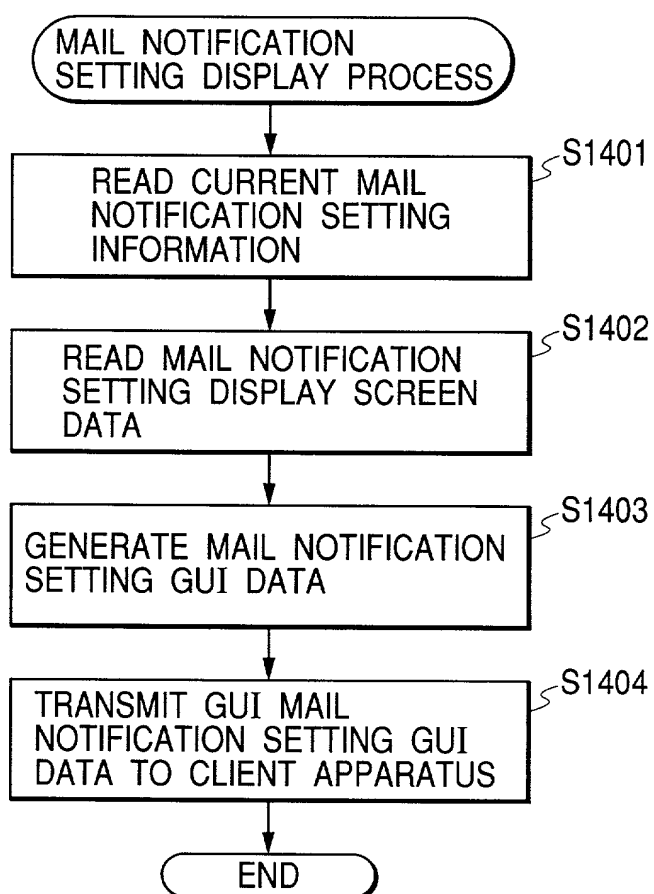
**CONDITION 1**

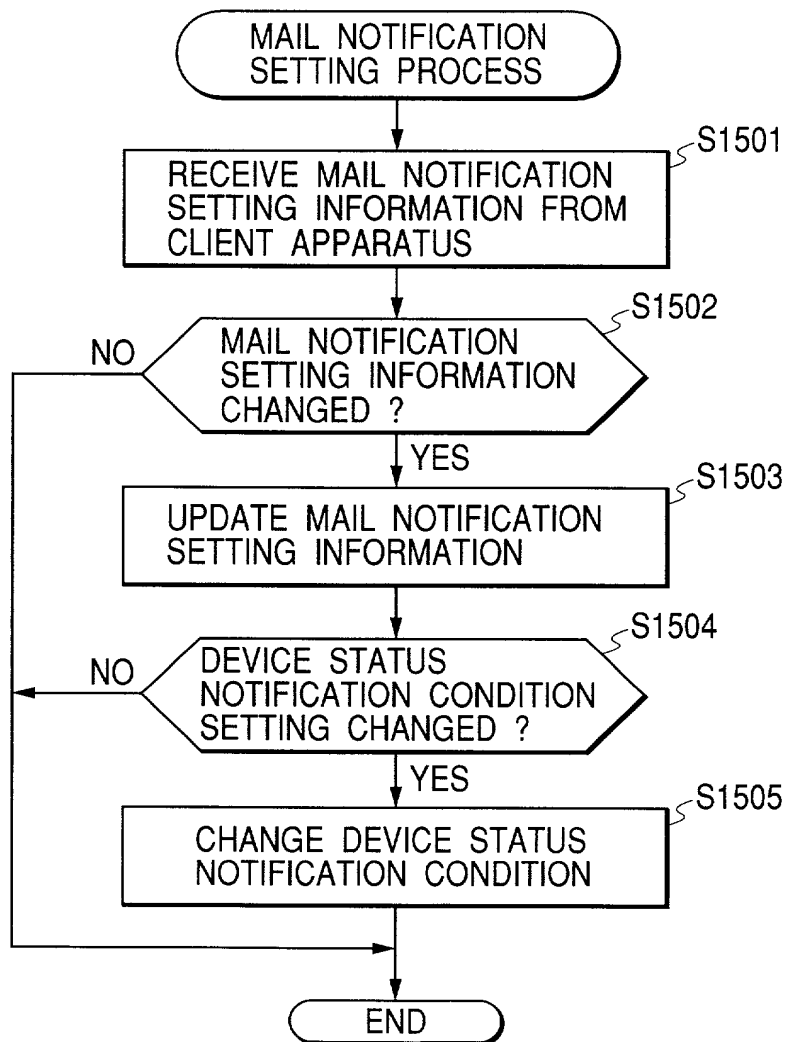
TO:   
REPLY-TO:   
NOTIFICATION TIMING: ☒ WHEN DEVICE ERROR OCCURS  
☐ WHEN AN EXPENDABLES EXCHANGE REQUEST IS ISSUED  
SIGNATURE:

**CONDITION 2**

TO:   
REPLY-TO:   
NOTIFICATION TIMING: ☐ WHEN DEVICE ERROR OCCURS  
☒ WHEN AN EXPENDABLES EXCHANGE REQUEST IS ISSUED  
SIGNATURE:

END OF DOCUMENT

*FIG. 14*

**FIG. 15**

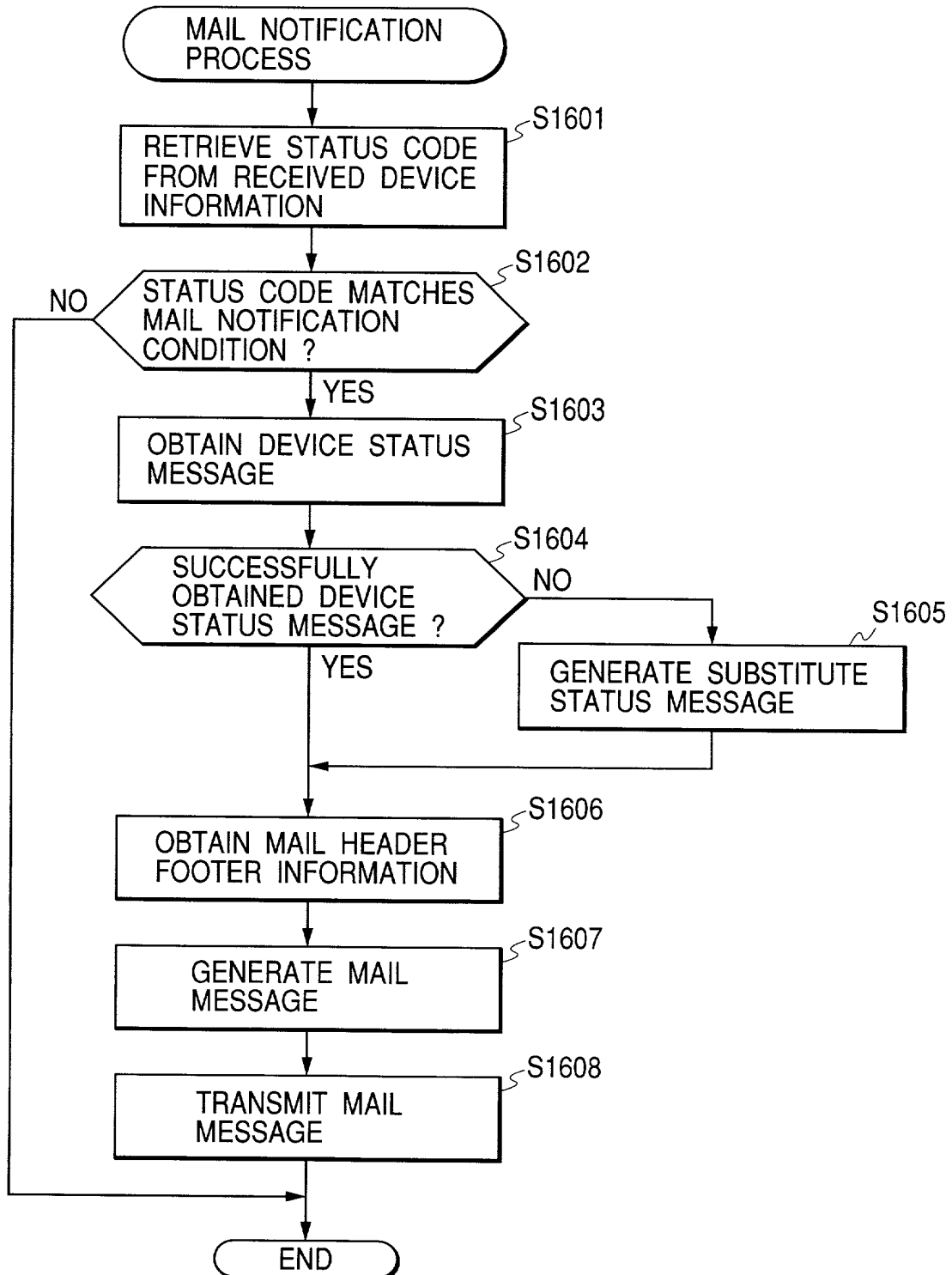
**FIG. 16**

FIG. 17

STATUS CODE	SUBSTITUTE STATUS MESSAGE	SUBSTITUTE STATUS DETAILED MESSAGE
50000	Trouble has occurred in the internal mechanism of the printer	Temporarily turn off electric power, and then turn it on again after 3 seconds or more.

## *FIG. 18*

[DEVICE ERROR NOTIFICATION (APPLYING SUBSTITUTE MESSAGE)]

FROM: "DEVELOPMENT DEPARTMENT COLOR PRINTER" <00:00:85:04:67:89>

TO: prt-admin@100.ca.co.jp

SUBJECT: [DEVICE ERROR] (50000)

REPLAY-TO: net-prt-admin@bar.ca.co.jp

MINE-VERSION: 1.0

COTANT-TYPE: TEXT/PLAIN; CHARSET=ISO-2022-JP

Trouble has occurred in the internal mechanism of the printer

Temporarily turn off electric power, and then turn it on again after  
3 seconds or more.

---

Product name: L-2260.

PAGE COUNT: 000506

Installation Place: ox Building 3F, Sales Section 3

Contact: System Monitor Section in System Information Department



FIG. 19

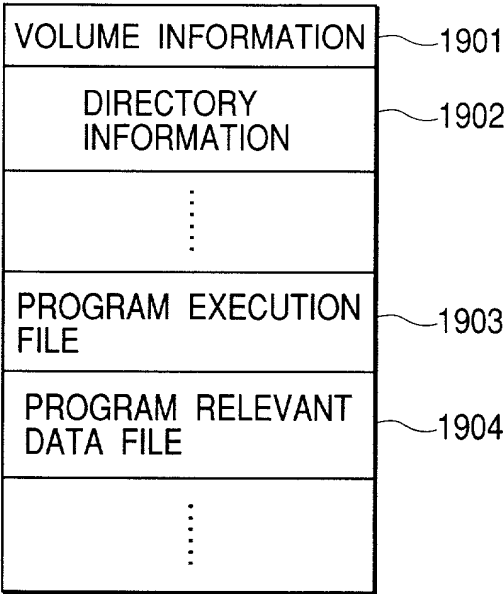


FIG. 20

